

#14

PTO/SB/22 (08-03)

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10/28/03

PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)

Docket No. (Optional)
APB-022

10/21/2003 GUTEMA1 00000065 09577232 01 FC:1253 02 FC:1201 36.00 DA 86.00 DA	In re Application of Lundy Lewis		
	Application Number 09/577232-Conf. #3633		Filed May 23, 2000
	For: METHOD AND APPARATUS FOR SERVICE ANALYSIS IN SERVICE LEVEL MANAGEMENT (SLM)		
	Art Unit 2143	Examiner D. England	

This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.

The requested extension and appropriate non-small-entity fee are as follows (check time period desired):

- One month (37 CFR 1.17(a)(1)) \$ _____
 Two months (37 CFR 1.17(a)(2)) \$ _____
 Three months (37 CFR 1.17(a)(3)) \$ 950.00
 Four months (37 CFR 1.17(a)(4)) \$ _____
 Five months (37 CFR 1.17(a)(5)) \$ _____

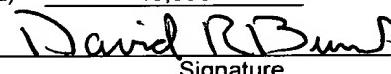
- Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee amount shown above is reduced by one-half, and the resulting fee is: \$ _____
 A check in the amount of the fee is enclosed.
 Payment by credit card. Form PTO-2038 is attached.
 The Director has already been authorized to charge fees in this application to a Deposit Account.
 The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 12-0080

I have enclosed a duplicate copy of this sheet.

- I am the applicant/inventor.
 assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).
 attorney or agent of record. Registration Number _____
 attorney or agent under 37 CFR 1.34(a).
Registration number if acting under 37 CFR 1.34(a) 46,590

October 14, 2003
Date

(617) 227-7400
Telephone Number


Signature

David R. Burns
Typed or printed name

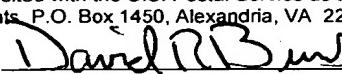
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below

10/21/2003 GUTEMA1 00000065 09577232 1 forms are submitted.

03 FC:1253 950.00 DA

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EV309883261US, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: October 14, 2003

Signature:  (David R. Burns)